Oracle FLEXCUBE Direct Banking

Retail Customer Services Transaction Dashboard
User Manual
Release 12.0.3.0.0

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ORACLE®

Retail Customer Services Transaction Dashboard User Manual

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✕	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Transaction Activities	✓	★

3. Introduction

The dashboard of a business user displays all the transactions that have been initiated or any action has been taken on the transaction by the user.

The *Authorization* transaction is useful in case of a business user needs to get its transactions authorized by a higher authority. The *Authorization* transaction helps reduce the level of risk and increase the security thereby reducing the chances of wrong transactions being authorized by a corporate user with wrong amount or wrong data.

The business user authorization works on the *Maker-Checker* concept wherein a maker i.e. initiator of the transaction initiates the transaction. The rule is created stating what type of transactions will go for authorization to what level of authorizers. Thus the transactions are available for authorization to the respective authorizers.

The types of authorizations are defined on day zero like sequential or non sequential authorization depending upon the number of authorizers. While creating the rules for authorization one can also define the number of authorizers in a list for authorization.

The business user authorization transaction includes transactions like initiated transactions, view transactions, view drafts and templates, view authorization transactions.

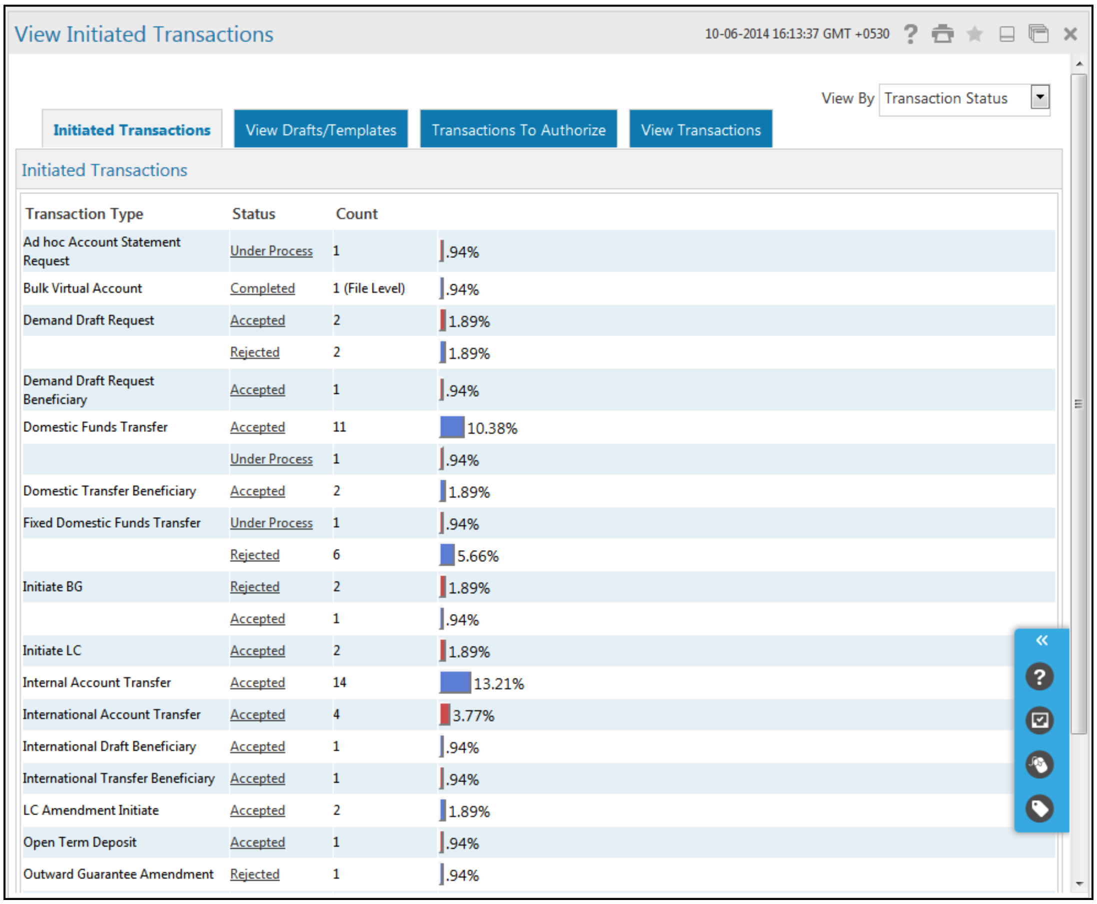
4. Initiated Transactions

This transaction displays all the self initiated transactions along with the current status of the transactions & number of transaction count for each type with specific status.

To View Initiated Transactions:

1. Log on the **Internet Banking** Application.
2. Navigate through the menus to **Transaction Activities > Transactions.** The system displays the *View Initiated Transactions* screen.

View Initiated Transactions



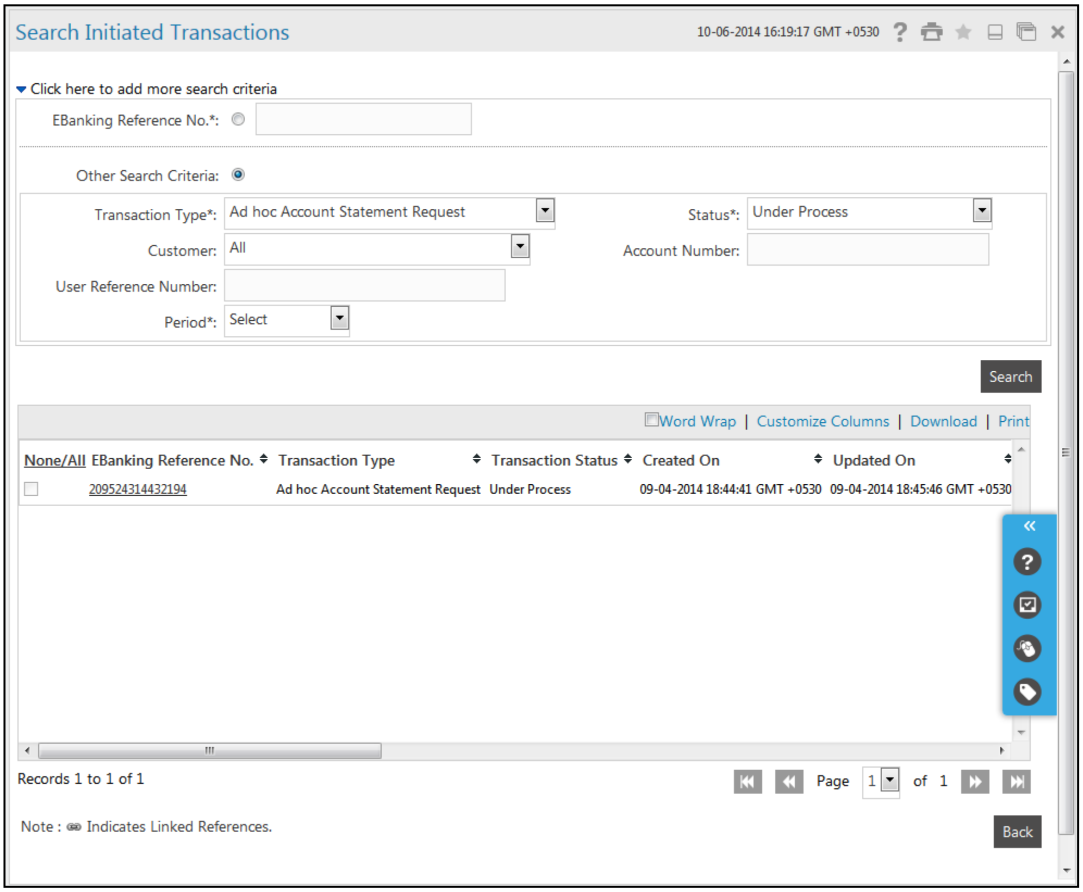
Field Description

Field Name	Description
Initiated Transactions	
Transaction Type	[Display] This column displays the list of transactions.
Status	[Display] This column displays the status of transactions.
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] This column displays the count as a graph.

3. Click the hyperlink of the status. The system displays the **Search Initiated Transactions** screen.
   The status of transaction can be:

- Initiated
- Semi Authorized
- Rejected by Host
- Authorized
- Deleted
- Accepted
- Rejected by Authorizer

Search Initiated Transaction Screen



Field Description

Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the *E-Banking Reference Number* of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by *Other Search Criteria*.
Transaction Type	[Dropdown] Select the *Transaction Type* from the list.
Status	[Dropdown] Select the *Status* from the list.
Customer	[Dropdown] Select the *Customer Id* from the list.

Field Name	Description
Account Number	[Input] Type the *Account Number*.
User Reference Number	[Input] Type the *User Reference Number*.
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date Picker] Enter the date from to search by date range. The *From Date* will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date Picker] Enter the To Date to search by date range. The *To Date* will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the *Value Date From* to search by value date range.
Value Date To	[Date picker] Enter the *Value Date To* to search by value date range.
From Amount	[Input] Enter the *From Amount* to search by amount range.
To Amount	[Input] Enter the *To Amount* to search by amount range.
Currency	[Dropdown] Select the *Currency* from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the *E-Banking Reference Number* of the transaction.
Transaction Type	[Display] This column displays the *Type of the Transaction*.

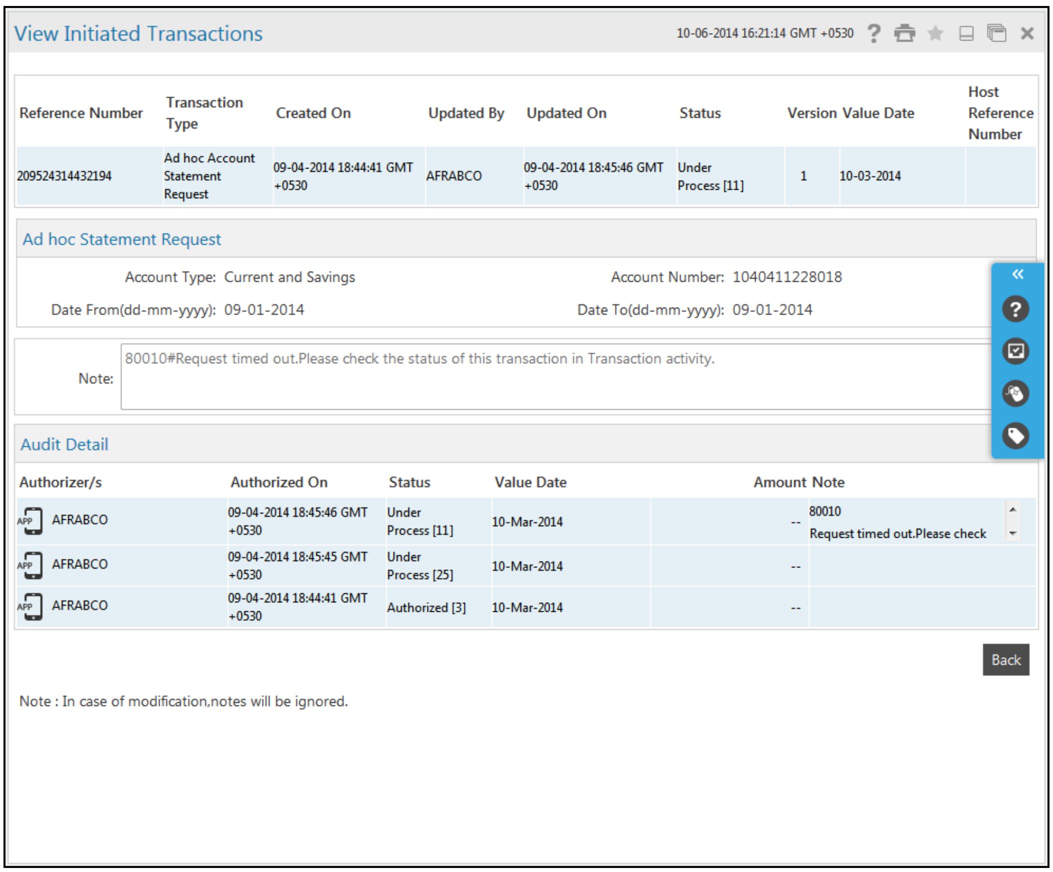
Field Name	Description
Transaction Status	[Display] This column displays the *Status of the Transaction*.
Created On (Entity Time zone)	[Display] This column displays the *Date of Creation* of the transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the *Date of Creation* of the transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the *Date of Update* of the transaction.
Created By	[Display] This column displays the *User Id* with which the Transaction is created.
Updated By	[Display] This column displays the *User Id* with which the Transaction is updated.
User Reference Number	[Display] This column displays the *User Reference No* of the transaction.
Value Date	[Display] This column displays the *Value Date* of the transaction.
Updated on My Time zone	[Display] This column displays the *Date, Time and Time Zone Details* of the transaction update.
Created on My Time zone	[Display] This column displays the *Date, Time and Time Zone Details* of the transaction created.
Source Branch code	[Display] This column displays the *Source Branch Code* of the transaction.
Customer ID	[Display] This column displays the *Customer Id* of the user.
Transaction Id	[Display] This column displays the *Transaction Id* of the transaction.

Field Name	Description
Template Type	[Display] This column displays the *Type of Template* if the transaction is saved as a template.

4. The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.

5. Click the *E-Banking Reference Number* hyperlink. The system displays the *View Initiated Transaction* screen.

View Initiated Transactions



6. Click the **Back** button to return to the previous screen.

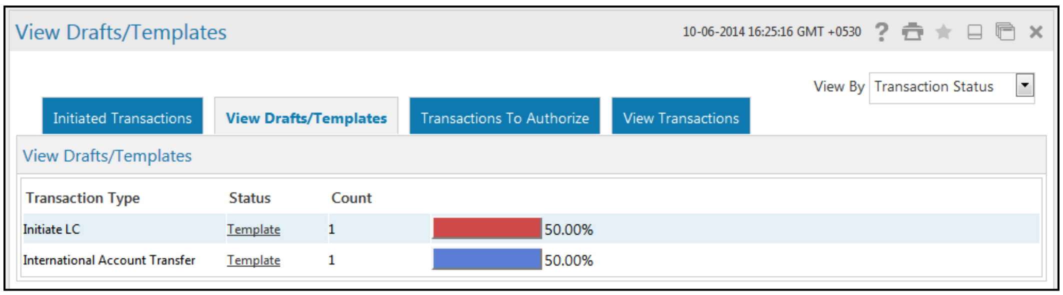
5. View Drafts/ Templates

The *View Drafts / Templates* Tab displays the transactions for which you have created drafts or templates. You can see the drafts and templates' and use them to initiate the transactions from this screen. The difference between *Saving as Template* and *Saving as a Draft* is that while saving as draft you can save without entering complete details but while saving as a template you can save as a template only after entering completely correct details.

To View Transactions:

1. Logon to **Internet Banking** application.
2. Navigate through the menu to **Dashboard > View Transactions**. The system displays the *View Transactions* screen.

View Transactions



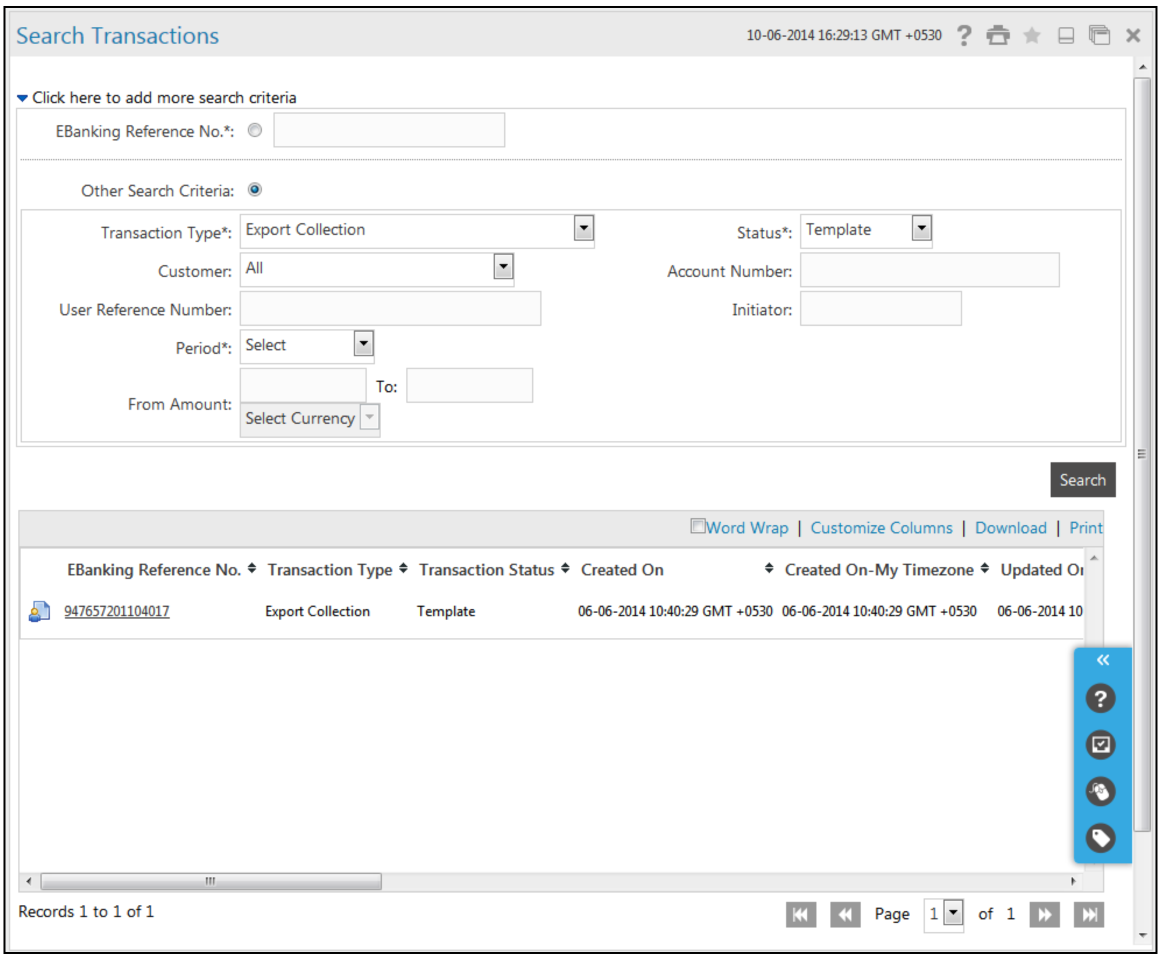
Field Description

Field Name	Description
View Drafts/ Templates	
Transaction Type	[Display] This column displays the *Transaction Type*.
Status	[Display] Displays the status of transactions. Click on the hyperlink to display the search results as per search criteria for the selected transaction. The status of transaction can be : • Initiated • Semi Authorized • Rejected by Host • Authorized • Deleted • Accepted • Rejected by Authorizer

Field Name	Description
Count	[Display] Number of transaction for each *Transaction Type* with same status.
Graph	[Display] Displays the count as a *Graph*.

3. Click on the **status** of the transaction. The system displays the *Search Authorization Transactions* screen.

Search Authorization Transactions



Field Description

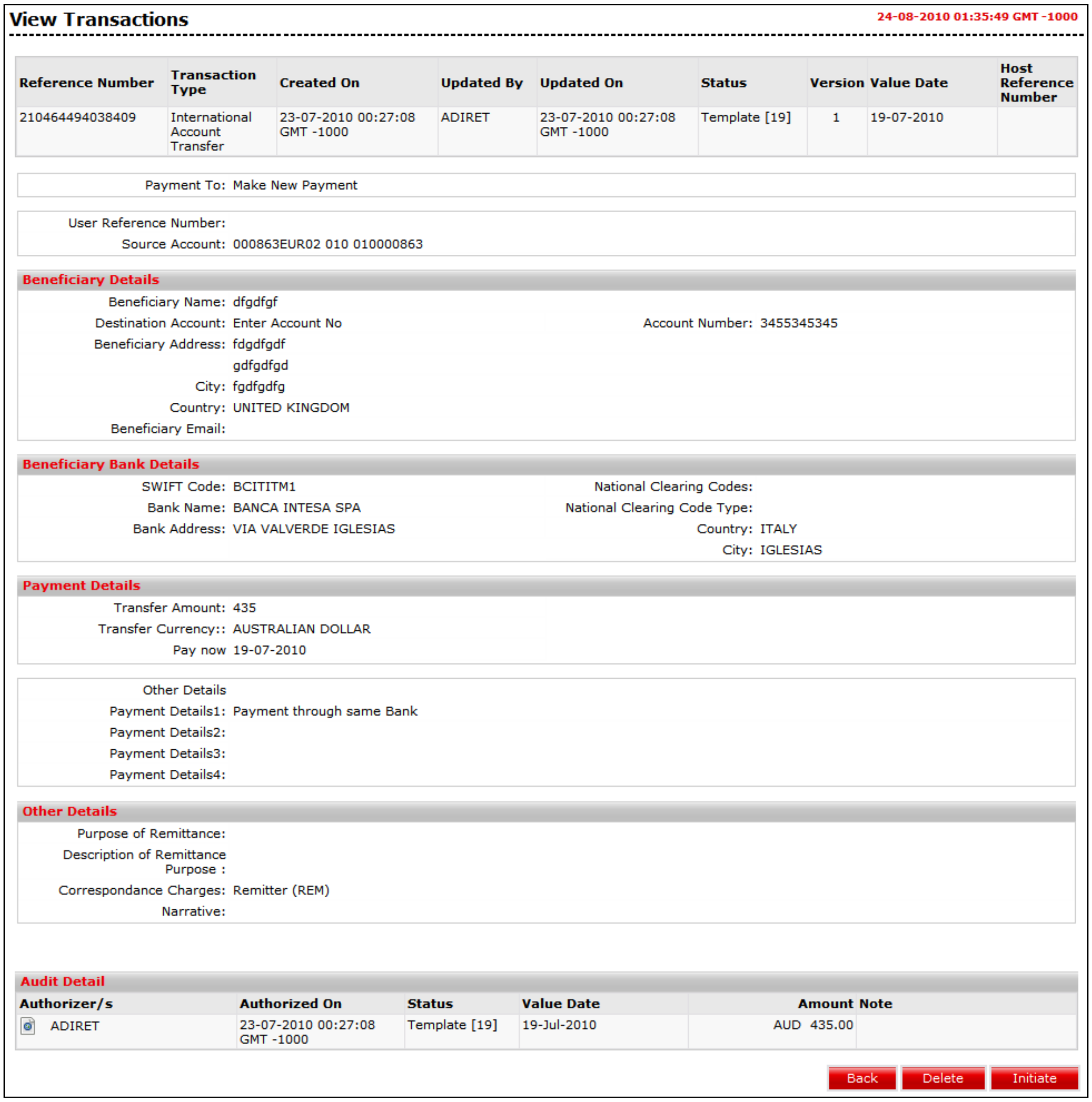
Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the *E-Banking Reference Number* of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by *Other Search Criteria*.
Transaction Type	[Dropdown] Select the *Transaction Type* from the list.
Status	[Dropdown] Select the *Status* from the list.
Customer	[Dropdown] Select the *Customer ID* from the list.
Account Number	[Input] Type the *Account Number*.
User Reference Number	[Input] Type the *User Reference Number*.
Period	[Dropdown] Select the period in which the transaction was initiated. Values: • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date picker] Enter the date from to search by date range. The *From Date* will be enabled and mandatory, if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the To Date to search by date range. The *To Date* will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the *Value Date From* to search by value date range.
Value Date To	[Date picker] Enter the *Value Date To* to search by value date range.

Field Name	Description
From Amount	[Input] Enter the *From Amount* to search by amount range.
To Amount	[Input] Enter the *To Amount* to search by amount range.
Currency	[Dropdown] Select the *Currency* from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the *E-Banking Reference Number* of the Transaction.
Transaction Type	[Display] This column displays the *Name* of the transaction.
Transaction Status	[Display] This column displays the *Status* of the transaction.
Created On (Entity Time zone)	[Display] This column displays the *Date of Creation* of the Transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the *Date of Creation* of the Transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the *Date of Update* of the Transaction.
Created By	[Display] This column displays the *User Id* with which the Transaction is created.
Updated By	[Display] This column displays the *User Id* with which the Transaction is updated.
User Reference Number	[Display] This column displays the *User Reference No* of the Transaction.
Value Date	[Display] This column displays the *Value Date* of the Transaction.

Field Name	Description
Updated on My Time Zone	[Display] This column displays the *Date*, *Time* and *Time Zone Details* of the transaction update.
Created on My Time Zone	[Display] This column displays the *Date*, *Time* and *Time Zone Details* of the transaction Created.
Source Branch Code	[Display] This column displays the *Source Branch Code* of the transaction.
Customer ID	[Display] This column displays the *Customer Id* of the user.
Transaction ID	[Display] This column displays the *Transaction Id* of the transaction.
Template Type	[Display] This column displays the *Type of Template* if the transaction is saved as a template.

4. The additional search criteria fields and additional search result fields are displayed as per the *Transaction Type* selected.
5. Click the *E-Banking Reference Number*. The system displays the *View transaction* Screen.

View Transactions



View Transactions 24-08-2010 01:35:49 GMT -1000

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
210464494038409	International Account Transfer	23-07-2010 00:27:08 GMT -1000	ADIRET	23-07-2010 00:27:08 GMT -1000	Template [19]	1	19-07-2010	

Payment To: Make New Payment

User Reference Number:
Source Account: 000863EUR02 010 010000863

Beneficiary Details

Beneficiary Name: dfgdfgf
Destination Account: Enter Account No
Account Number: 3455345345
Beneficiary Address: fdgdfgdf
gdfgdfgd
City: fgdfgdfg
Country: UNITED KINGDOM
Beneficiary Email:

Beneficiary Bank Details

SWIFT Code: BCITITM1
Bank Name: BANCA INTESA SPA
Bank Address: VIA VALVERDE IGLESIAS
National Clearing Codes:
National Clearing Code Type:
Country: ITALY
City: IGLESIAS

Payment Details

Transfer Amount: 435
Transfer Currency:: AUSTRALIAN DOLLAR
Pay now 19-07-2010

Other Details
Payment Details1: Payment through same Bank
Payment Details2:
Payment Details3:
Payment Details4:

Other Details

Purpose of Remittance:
Description of Remittance Purpose :
Correspondance Charges: Remitter (REM)
Narrative:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
ADIRET	23-07-2010 00:27:08 GMT -1000	Template [19]	19-Jul-2010	AUD 435.00	

Back Delete Initiate

6. Click the **Back** button to return to the *Dashboard*.
OR
Click the **Delete** button to delete the *Template/ Draft*. The system displays the *Verify* and *Confirm* screen for delete.
OR
Click the **Initiate** button to initiate the transaction with the displayed template/ draft. The system displays the respective initiate transaction screen with the template / draft details.

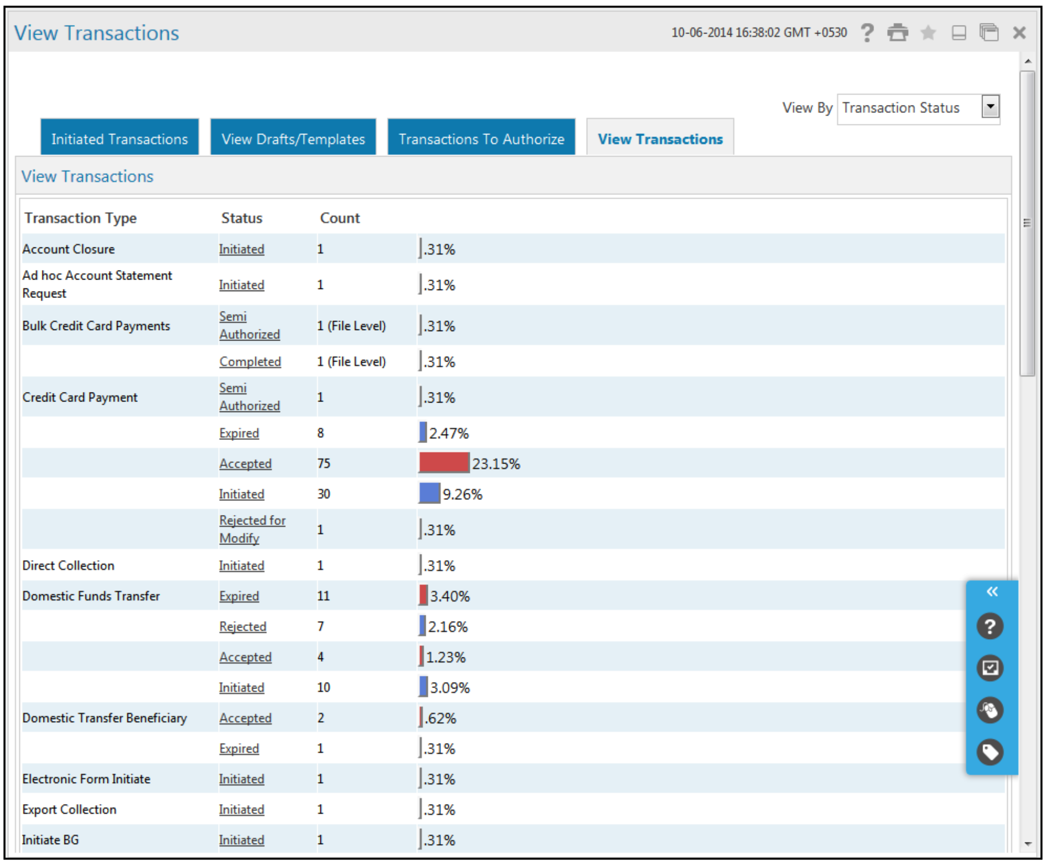
6. View Transactions

The *View Transactions* tab displays the transactions for which you have view access. You can see the transactions initiated or authorized by other users. You can see the summary templates using predefined criteria through which you can drill down to view actual transaction details.

To View Transactions:

1. Logon to the **Internet Banking** application.
2. Navigate through the menu to **Transaction Activities > View Transactions**. The system displays the *View Transactions* screen.

View Transactions

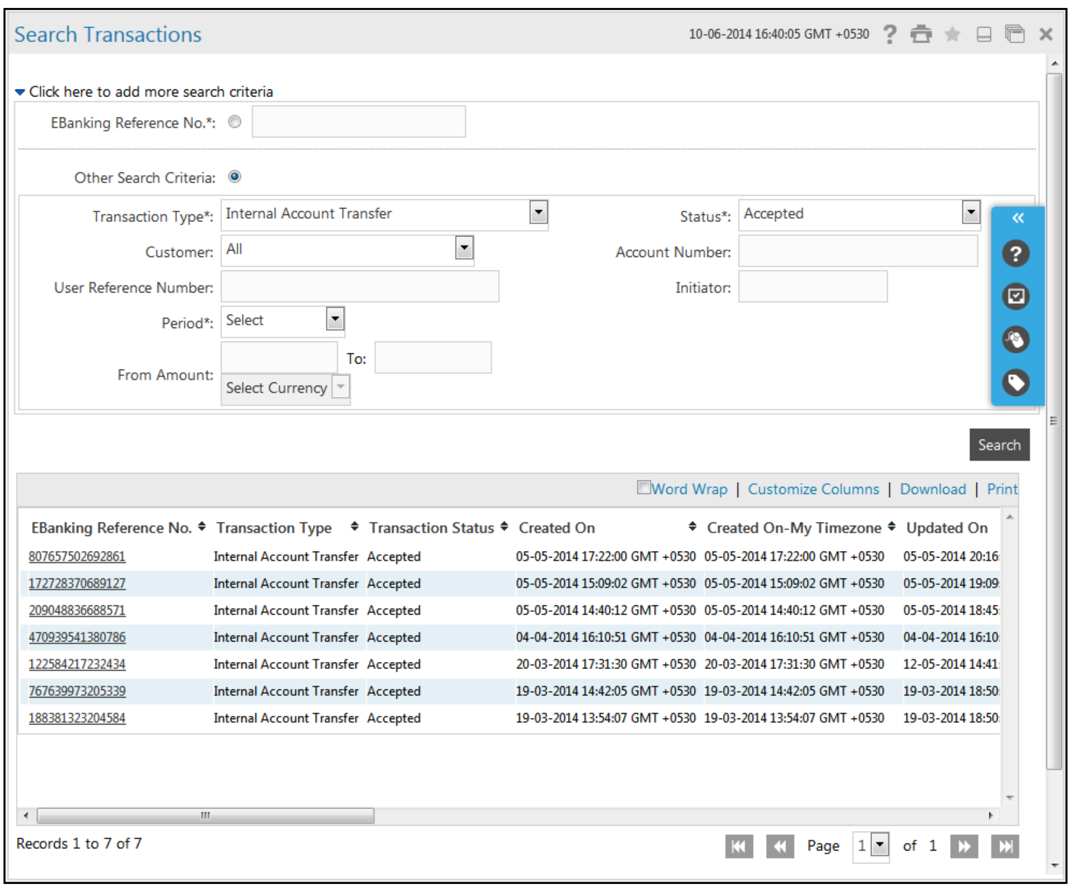


Field Description

Field Name	Description
Transaction Type	[Display] Gives the list of transaction.
Status	[Display] This column displays the *Status* of transactions.
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] This column displays the count as a *Graph*.

3. Click the **status** link. The system displays the *Search Authorization Transactions* screen.

Search Transactions



Field Description

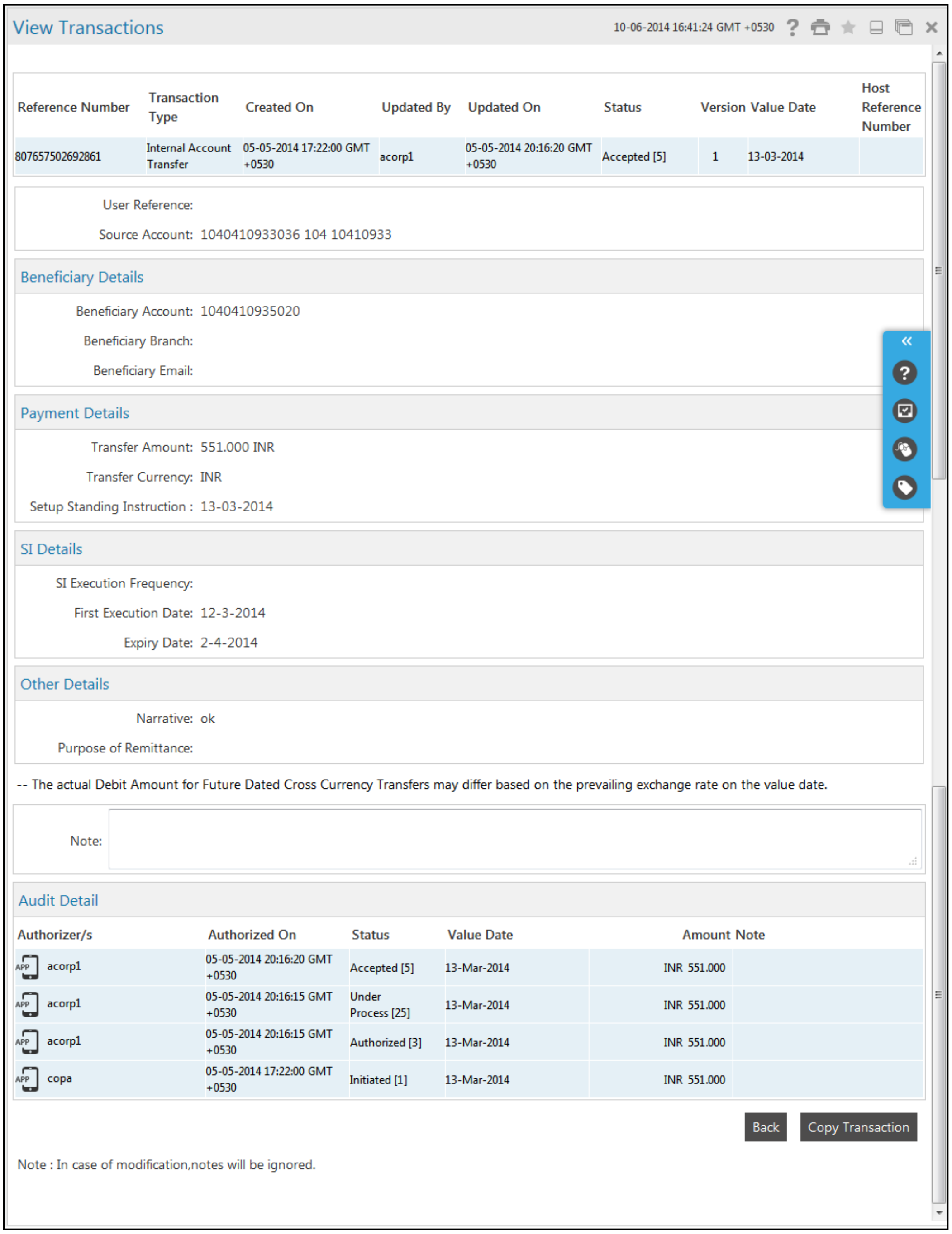
Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the *E-Banking Reference Number* of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by *Other Search Criteria*.
Transaction Type	[Dropdown] Select the *Transaction Type* from the list.
Status	[Dropdown] Select the *Status* from the list.
Customer	[Dropdown] Select the *Customer ID* from the list.
Account Number	[Input] Type the *Account Number*.
User Reference Number	[Input] Type the *User Reference Number*.
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date picker] Enter the date from to search by date range. The *From Date* will be enabled and mandatory if the *Custom Date* is selected in the *Transaction Period* dropdown.
To Date	[Date picker] Enter the To Date to search by date range. The *To Date* will be enabled and mandatory if the *Custom Date* is selected in the *Transaction Period* dropdown.
Value Date From	[Date picker] Enter the *Value Date From* to search by value date range.
Value Date To	[Date picker] Enter the *Value Date To* to search by value date range.

Field Name	Description
From Amount	[Input] Enter the *From Amount* to search by amount range.
To Amount	[Input] Enter the *To Amount* to search by amount range.
Currency	[Dropdown] Select the *Currency* from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the *E-Banking Reference Number* of the transaction.
Transaction Type	[Display] This column displays the *Name* of the transaction.
Transaction Status	[Display] This column displays the *Status* of the transaction.
Created On (Entity Time zone)	[Display] This column displays the *Date of creation* of the transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the *Date of creation* of the transaction as per the user’s preferred time zone.
Updated On	[Display] This column displays the *Date of Update* of the transaction.
Created By	[Display] This column displays the *User Id* with which the transaction is created.
Updated By	[Display] This column displays the *User Id* with which the transaction is updated.
User Reference Number	[Display] This column displays the User Reference no of the transaction.
Value Date	[Display] This column displays the *Value Date* of the transaction.

Field Name	Description
Updated on My Time Zone	[Display] This column displays the date, time and time zone details of the transaction update.
Created on My Time Zone	[Display] This column displays the *Date*, *Time* and *Time Zone Details* of the transaction Created.
Source Branch Code	[Display] This column displays the *Source Branch Code* of the transaction.
Customer ID	[Display] This column displays the *Customer Id* of the user.
Transaction ID	[Display] This column displays the *Transaction Id* of the transaction.
Template Type	[Display] This column displays the *Type of Template* if the transaction is saved as a template.

4. The additional search criteria fields and additional search result fields are displayed as per the *Transaction Type* selected.
5. Click the *Reference Number* link to view the further details of the transaction.

View Transactions



6. Click the **Back** button to return to the *Dashboard*.
OR
Click the **Copy Transaction** button to copy the transaction. The system displays the initiate respective transaction screen with similar details.